

FEARN MALONE

Residential Lettings & Property Management

Residential Lettings | Residential Sales | Property Management
Mortgages | Conveyancing | Surveys

OUR ETHOS

Where Technology Meets Tailoring for Exceptional Results

Welcome to Fearn Malone, where innovation, personalised service, and outstanding results converge. At the heart of our ethos lies a commitment to seamlessly integrate cutting-edge technology with a bespoke, personal touch for an unparalleled client experience.

TECH-DRIVEN EXCELLENCE:

Embracing the latest advancements in technology is at the core of our approach. We leverage state-of-the-art tools, algorithms, and platforms to ensure that our solutions are not just contemporary but also forward-thinking. By staying on the pulse of technological evolution, we empower our clients with the tools they need to thrive in an ever-changing landscape.

From artificial intelligence and data analytics to immersive technologies, our tech-driven approach positions us as pioneers in delivering innovative solutions that propel your business forward. We don't just keep up with the times; we shape the future of your success through the lens of technological excellence.

PERSONAL TAILORING FOR YOU:

Understanding that every client is unique, we pride ourselves on offering a tailored service that goes beyond one-size-fits-all solutions. Our team of experts takes the time to understand your specific needs, challenges, and aspirations. This personalised approach ensures that the solutions we craft are not just effective but are a perfect fit for your distinct requirements.

Your success is our priority, and we believe that achieving exceptional results starts with a deep understanding of who you are and where you want to go. Our commitment to personal tailoring goes beyond customisation; it's a dedication to building lasting partnerships that evolve with you.

EXCEPTIONAL RESULTS, EVERY TIME:

At Fearn Malone, excellence isn't just a goal; it's the standard we set for ourselves. By combining our tech-driven approach with personalised service, we create a synergy that consistently delivers exceptional results. Whether it's optimising processes, enhancing user experiences, or driving growth, we are unwavering in our pursuit of excellence.

Our track record speaks for itself — a testament to our dedication to achieving and exceeding your goals. When you choose Fearn Malone, you choose a partner invested in your success, with a proven ability to turn visions into reality.

In summary, our ethos is a fusion of technology, personalised tailoring, and a relentless commitment to exceptional results. Join us on the journey where innovation meets individuality, and success is not just a destination but a continuous evolution.

MEET THE TEAM



JAMIE FEARN MARLA

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JOSH MALONE

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MATT O'DELL

matt@fearnmalone.co.uk



ALEX WILLIAMS

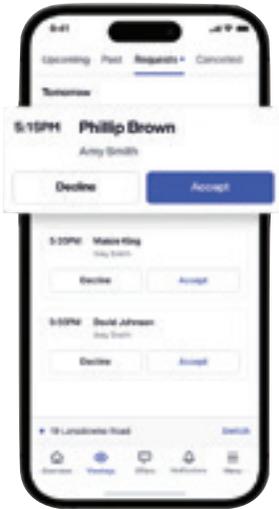
alex@fearnmalone.co.uk

OUR CRM

Street.co.uk

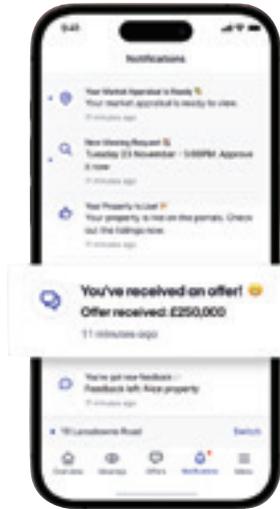
SCAN HERE

Download the
Street.co.uk
app.



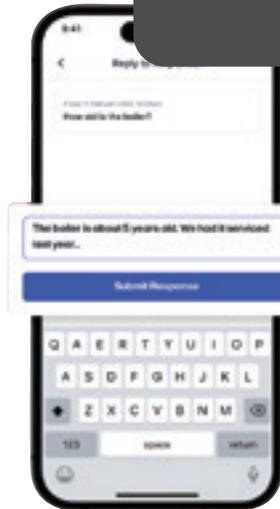
BE IN CONTROL OF YOUR OWN DIARY

New viewing requests will ping straight into your account, which you can quickly accept or reject if the proposed time doesn't work for you.



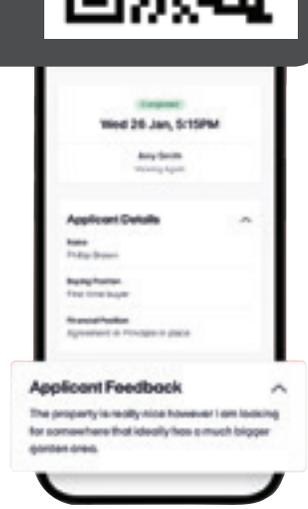
STAY IN LOOP AT EVERY STAGE

Receive notifications as soon as something exciting happens related to your sale, so you're always updated - or switch off alerts if you'd prefer.



COLLABORATE WITH YOUR AGENT

During a viewing, your agent may be asked questions only you know the answer to. Instantly respond through the app, ensuring buyers have all the details they need.



KNOW WHAT BUYERS THINK

No more waiting to hear what a buyer thought about your property. Receive instant feedback after a viewing has been completed, straight into your Street.co.uk app.

BEAUTIFULLY EFFICIENT COMMUNICATION

RECEIVE UPDATES ON YOUR TERMS

Make your move fit around your lifestyle by specifying how you would like to receive news from your agent.

- ✓ Communicate via WhatsApp, text message or email.
- ✓ Enjoy greater flexibility by choosing the channel that's right for you.
- ✓ More convenience means faster responses and faster completions.
- ✓ Fewer phone calls and voicemails when you don't need them.

SEAMLESS EXPERIENCE

YOU'LL LOVE YOUR AGENT, POWERED BY STREET.CO.UK

It helps them do more for you.

- ✓ Empowered by world-class tech, your agent can generate more interest, secure more viewings, and achieve higher offers - all while providing you with the most personal and convenient service.
- ✓ Get the transparency, visibility and experience you deserve, and put the joy back into moving. Choosing an agent on Street.co.uk is the best move you'll ever make.
- ✓ Ready to take the next step? Speak to your agent to instruct them and get the ball rolling.

RENT PROTECTION AND LEGAL EXPENSES WITH A DIFFERENCE

Even when you've taken all the right measures to look after your property, sometimes things can go wrong



This Rent Protection and Legal Expenses service means that, should the unexpected happen, you'll always get the income you expect from your tenants, and it will also support you if you need legal representation to recover your property.

- ✓ Nil excess on claims made within the first 45 days: you'll receive 100% of the monthly rent until vacant possession, there is no cap on the number of months covered
- ✓ Up to £100,000 legal expenses cover, including appeals and legal representation
- ✓ Rent recovery
- ✓ Property damage cover, for civil dispute expenses on damages over £1,000
- ✓ 90% of rent after vacant possession for up to six weeks
- ✓ Eviction of squatters and assistance with the costs involved
- ✓ Contract dispute protection, covering costs in disputes of over £100
- ✓ 90-day claim window, from the date of first missed rental payment
- ✓ Auto renewal process, so you have continuous coverage

***Terms and conditions apply, available on request.**

From £30 + VAT per month

FULLY MANAGED SERVICE

We believe in a bespoke & transparent service for both Landlords & Tenants.

We have been managing properties for Landlords across Warwickshire & the West Midlands for over 12 years. Our promise is that you will receive honest, professional advice at the highest level.

- ✓ Free valuation and Rental advice
- ✓ Professional photos, Floorplan & Walkthrough Video
- ✓ Marketing on Rightmove & Zoopla
- ✓ Accompanied Viewings
- ✓ Full detailed referencing (Landlord, Employment & Credit Check)
- ✓ Right to Rent Checks
- ✓ Tenancy Agreement Preparation by ARLA
- ✓ Tenants deposit registered with MyDeposits
- ✓ Access to Landlord Finance Portal (Payprop)
- ✓ P24/7 Whatsapp Communication for Landlords & Tenants
- ✓ Monthly rental collection, payment advice and Statements
- ✓ Full Photographic in-going inventory
- ✓ Quarterly/half yearly visits to the property and Photos
- ✓ Repair Management
- ✓ Photographic Checkout report
- ✓ Deposit Resolution between landlords & tenants
- ✓ Utility Management (Gas, Electric, Water & Council Tax)
- ✓ Safety Certificate Management (Gas, EICRs, EPCs, PAT Testing, Smoke Alarm Certificates, Legionnaires Reporting)
- ✓ Free legal notices Section 13 & Section 21
- ✓ Rent & Legal Insurance from £30 + VAT per month

TO DO

REVIEWS

"Really satisfied with the service we have received from Jamie and the team. A suitable tenant was found for our property and moved in within 3 weeks which is exceptional. Their efforts have been nothing short of first class. Very happy to recommend to others."

Sainick Patel

"We've recently rented a flat through Fearn Malone and have found their service to be excellent. Great communication throughout making it an easy process. Thanks Jamie and Alex for your help and assistance."

Liz Argyle

OUR MARKETING

We believe in providing every 'material' detail to our prospective tenant.

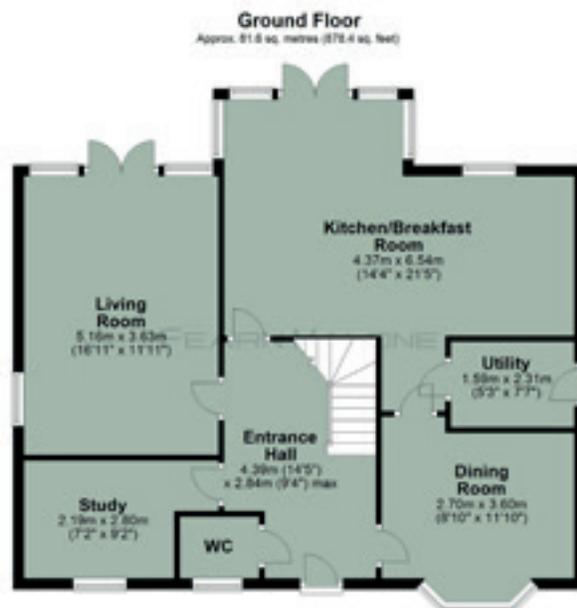




Our marketing is second to none and as standard across all our listings you will find the very latest marketing elements.

- ✓ All Photos are taken with a wide-angle lens, to get as much as the space as possible
- ✓ Measured/Accurate Floorplans
- ✓ Walkthrough Video
- ✓ Professionally Written Descriptions
- ✓ Rightmove & Zoopla Advertising

FLOORPLANS



SCAN HERE



Scan the QR Code to be directed to our YouTube channel to watch the Walkthrough video.

Zoopla
Smarter about property

rightmove

OUR TECH FOR LANDLORDS

Introducing Accounts and Payments powered by Payprop & the Landlord app you can download.

A PLATFORM THAT UNDERSTANDS PROPERTY INVESTORS' NEEDS

With PayProp, you can rest easy knowing your investment is cared for.

Our PayProp-powered agency

- ✓ Gives you peace of mind that your funds are managed professionally with every pound accounted for – down to the last penny.
- ✓ Offers a professional rental payment platform that understands landlords' need to know – providing unmatched visibility through the Owner app.
- ✓ Keeps you informed with accurate and timely automated communication.:

“PAYPROP HELPED US PROVIDE BETTER SERVICE TO LANDLORDS & TENANTS.”

Ellie Bell-Jenks | Dourish & Day, Stafford

SCAN HERE



Download the Payprop Owner app

THE PEACE OF MIND YOU DESERVE

Lettings management is many things, but the key for any landlord is knowing their money is accounted for.

- ✓ PayProp plugs into the UK banking system. The numbers on your statements are not typed into our system but come directly and automatically from the bank.
- ✓ Comprehensive transaction reporting for landlords – the complete transparency this gives you is a cornerstone of our business.
- ✓ Balances can be viewed live across tenancy deposits, the Property account, and rent. This ensures tenant and landlord monies are safe and funds are available for repairs.
- ✓ Actions are logged for every user. Every click our team makes on the system is date-stamped and recorded.

“WITH THE OLD SYSTEM WE USED TO PAY OUR LANDLORDS ONCE A MONTH. NOW, IF THE TENANT PAYS ON THE 1ST, THE LANDLORD IS SIMPLY PAID WHEN THE RENT COMES IN, AUTOMATICALLY.”

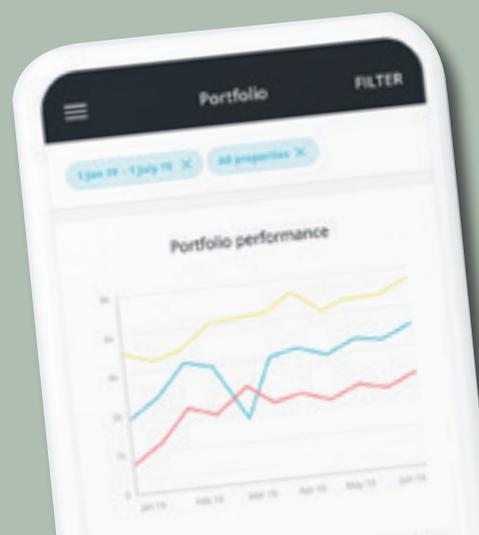
Ellie Bell-Jenks

Dourish & Day, Stafford

WORLD-CLASS TOOLS FOR PROFESSIONAL INVESTORS

PayProp allows us to provide a consistent level of professional service to all our clients, regardless of investment.

- ✓ We know you are busy and need information on the go. The PayProp Owner app (free of charge on iOS and Android) shows you every rental transaction in real time.
- ✓ Open the app at any time to view or download detailed, up-to-date information on all your properties.
- ✓ Access your full owner statements showing every tenant's position, invoices and any outstanding payments.



OUR TECH FOR TENANTS

Introducing 24/7 Maintenance Reporting & the Landlord log in area to see all issues raised, photographic property visits and much more.



NEED SOMETHING FIXED?

Report a repair anytime, anywhere visit... www.fearnmalone.fixflo.com



FASTER FIXES

Detailed reports help us fix your issues quickly and efficiently



AVAILABLE 24/7

Report repairs with your mobile or desktop devices, no download required



CLEARER COMMUNICATION

Send and receive messages from your Property Managers and Tradespeople in one single hub no download required

YOU ARE IN SAFE HANDS



FIND TENANT ONLY & RENT COLLECTION UPGRADE

We believe in a bespoke & transparent service for both Landlords & Tenants.

We have been managing properties for Landlords across Warwickshire & the West Midlands for over 12 years. Our promise is that you will receive honest, professional advice at the highest level.

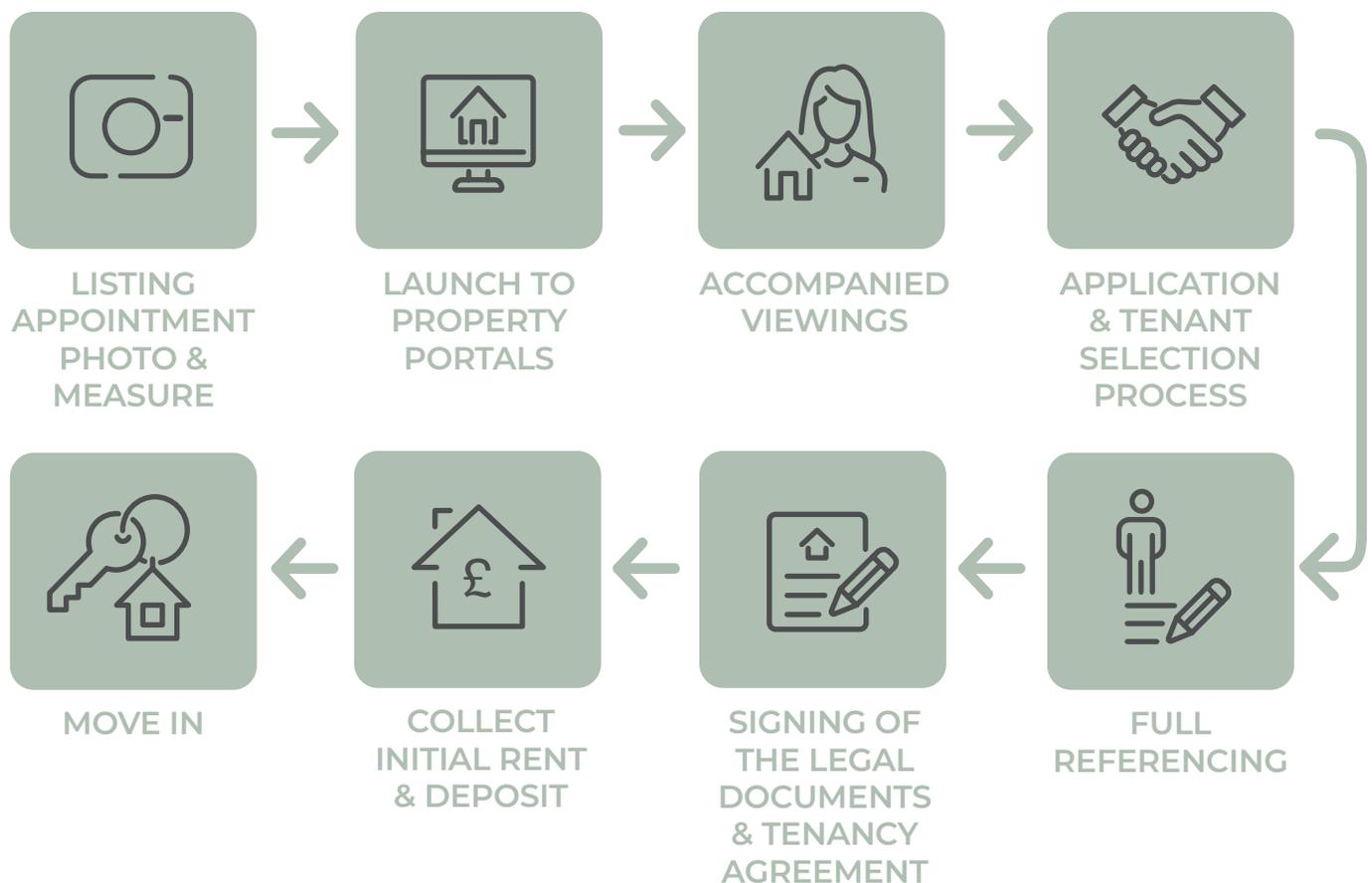
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- ✓ Professional photos, Floorplan & Walkthrough Video
- ✓ Marketing on Rightmove & Zoopla
- ✓ Accompanied Viewings
- ✓ Full detailed referencing (Landlord, Employment & Credit Check)
- ✓ Right to Rent Checks
- ✓ Tenancy Agreement Preparation by ARLA
- ✓ Tenants deposit registered with MyDeposits (See Cost on Website)
- ✓ Full Photographic in-going inventory (See Costs on Website)

RENT COLLECTION UPGRADE

- ✓ Monthly rental collection, payment advice and Statements
- ✓ Access to Landlord Finance Portal (Payprop)
- ✓ Utility Management (Gas, Electric, Water & Council Tax)
- ✓ Free Rent Increases in line with the market (Section 13 Notice)
- ✓ Optional Rent & Legal Insurance

Upgrade For Only £49 + VAT per month

MARKET APPRAISAL - STEP BY STEP



NOTES

FEARN MALONE

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